



PLANS AND PRICING

DDKinfotech plans combine the services and support you need, so your employees can be more productive from their desktops, smartphones and tablets.

	Standard	Advanced	Elite
Full-featured Exchange 2010	<p>Latest version of Exchange</p> <p>Premium mailbox for email, calendar, contacts</p> <p>Outlook Web App for secure "anywhere" access</p> <p>25 GB mailbox storage</p>	<p>Latest version of Exchange</p> <p>Premium mailbox for email, calendar, contacts</p> <p>Outlook Web App for secure "anywhere" access</p> <p>Unlimited mailbox storage</p> <p>Accelerated data delivery</p>	<p>Latest version of Exchange</p> <p>Premium mailbox for email, calendar, contacts</p> <p>Outlook Web App for secure "anywhere" access</p> <p>Unlimited mailbox storage</p> <p>Accelerated data delivery</p>
Premier Support	<p>24x7 phone support</p> <p>24x7 email support</p> <p>Online Knowledge Base</p>	<p>24x7 phone support</p> <p>24x7 email support</p> <p>Online Knowledge Base</p>	<p>24x7 phone support</p> <p>24x7 email support</p> <p>Online Knowledge Base</p>
Expert Migration	<p>Set-up, migration and onboarding services for new customers with Cloud Migration Team</p>	<p>Set-up, migration and onboarding services for new customers with Cloud Migration Team</p>	<p>Set-up, migration and onboarding services for new customers with Cloud Migration Team</p>
Mobile Freedom	<p>Push email service and real-time sync included for iPhone, iPad, Android and other mobile devices</p> <p>BlackBerry support available for fee</p> <p>Remote mobile device management</p> <p>Outlook Web App for secure "anywhere" access</p>	<p>Push email service and real-time sync included for iPhone, iPad, Android and other mobile devices</p> <p>BlackBerry support available for fee</p> <p>Remote mobile device management</p> <p>Outlook Web App for secure "anywhere" access</p> <p>Fax via Email 50 pages per account*</p>	<p>Push email service and real-time sync included for iPhone, iPad, Android and other mobile devices</p> <p>BlackBerry support available for fee</p> <p>Remote mobile device management</p> <p>Outlook Web App for secure "anywhere" access</p> <p>Fax via Email 300 pages per account*</p>

Plan details as of November, 2011.



Collaboration	1 Public folder per account	SharePoint 2010 1 GB per account 1 Resource mailbox per account 1 Public folders per account	Lync Secure Instant Messaging SharePoint 2010 2 GB per account 3 Resource mailboxes per account 3 Public folders per account
Backup & Security	Outlook Backup; 500 MB per Exchange user PC Backup 1 GB VirusStopper SpamStopper Pro Daily account-level backups for disaster recovery	Outlook Backup; 1 GB per Exchange user PC Backup 1 GB VirusStopper SpamStopper Pro Daily account-level backups for disaster recovery	Outlook Backup; 2 GB per Exchange user PC Backup 2 GB VirusStopper SpamStopper Pro Daily account-level backups for disaster recovery
Compliance & Security	Mail retention policy management	Mail retention policy management Compliant Archiving enablement MessageMirror email monitoring Outgoing email disclaimer	Mail retention policy management Compliant Archiving enablement MessageMirror email monitoring Outgoing email disclaimer
Reliability & Security	99.999% uptime SLA World-class, highly-secure, geographically-diverse datacenters Daily account-level backups for disaster recovery	99.999% uptime SLA World-class, highly-secure, geographically-diverse datacenters Daily account-level backups for disaster recovery	99.999% uptime SLA World-class, highly-secure, geographically-diverse datacenters Daily account-level backups for disaster recovery
Total Control	Administrative Control Panel My Services for simple end-user controls Single Sign On DirectoryLink - Active Directory Sync	Administrative Control Panel My Services for simple end-user controls Single Sign On DirectoryLink - Active Directory Sync	Administrative Control Panel My Services for simple end-user controls Single Sign On DirectoryLink - Active Directory Sync

*Fax via Email page limit is a monthly allocation.

Plan details as of November, 2011.



Enhance any Office in the Cloud plan with additional features and services. We're available to answer your questions at **212.997.0600**

TOTAL CONTROL & MOBILE FREEDOM

Total control of services and security options through our intuitive web-based control panel and mobile apps.

ENTERPRISE-GRADE RELIABILITY & SECURITY

99.999% uptime Service Level Agreement, world-class datacenters, and comprehensive security options for desktop and mobile devices.